



AGREEMENT FOR TOURISM SERVICES IN DUBAI, U.A.E
Effective from 5 Dec 2025

1. This agreement for co-operation is made between: -

First Party

City Rise Tourism LLC
P.O. Box 120481, Dubai
United Arab Emirates
Trade License No. 946582
Represented by: Mr. Subhash Jadon

&
Second Party

2. SCOPE OF FIRST PARTY (CITY RISE TOURS)

- 2.1. The First Party being an **“Inbound Tour Operator”** and ground handler shall provide the following services to the Second Party’s tourists, on receipt of specific, timely requests from the Second Party, subject to terms and availability;
- a. Tourist or Entry Visa for U.A.E as per prevailing rules. However, only visa cases shall not be accepted.
 - b. Airport Services like meet greet and assist on arrival and departure.
 - c. Airport-Hotel-Airport transfers as per package. However, only group/SIC transfers shall not be accepted.
 - d. Hotel accommodation.
 - e. Excursions
 - f. Any other local services or assistance ordered or required.
- 2.2. To provide the published tariff for Hotels, Visa and all other services from time to time by e-mail or through web site.

2.3 To liaise with the Second Party's tourists through professional Guest Relation Officers and to immediately resolve any reasonable complaints raised by them.

2.4. To update the Second Party about the relevant happenings in the tourism field like new hotels, revision in rates, special offers and all other updates.

2.5. To ensure that all the services requested for are provided. In the event of non-availability of the requested hotel, the First Party shall offer alternative arrangements for a suitable hotel having similar standards as of the original hotel booked.

However, the First Party shall not be accountable for any non-conformance on account of;

- a. Force Majeure – as understood and interpreted at any international legal forums.
- b. Any non-compliance of contractual/payment terms by Second Party.

2.6 First party will not be able to promote services individually In Indian market without second Party permission.

3. SCOPE OF SECOND PARTY (OASIS TRAVELLER PVT LTD)

3.1. To actively promote tourism to UAE, and to undertake all efforts to increase the tourists flow to U.A.E through the First Party.

3.2. To provide timely and accurate details to the First Party for confirming any services.

3.3. To screen all the tourists and to inform and update them about the prevailing rules and regulations in UAE.

3.4. Second Party shall reimburse the expenses to the First Party for any losses or damages caused by the tourists, including fines resulting from overstay or because of some accidents or medical requirements.

3.5. To make the payment to the First Party as per the payment terms mentioned in clause 4.0 below.

3.6. To intimate the First Party within a period of 15 days about any complaint or feedback etc., received from the tourists in order to ensure better services in future.

3.7 To keep First Party informed from time to time about the market trend and/or any vital developments happening in their markets.

3.8 To keep the hotel / Ground Arrangement rates confidential and not to share with any existing competitor / hotels / supplier.

3.9 Second party will be bound to work with any supplier in UAE without permission of first party

3.10 Second party must reach the monthly targeted business volume as below.

4.0 INVOICING & PAYMENT TERMS

4.1 The First Party should receive the full payment in advance prior to the cancellation deadline as per stated policy on each activities.

4.2. Bank account details of the First Party are as under;

Company Name: CITY RISE TOURISM LLC

Account AED: 1003377569 SWIFT

IBAN: AE180230000001003377569

Code: CBDUAEAD

4.3 All bank charges including intermediary bank charges for the transfer to be borne by the Second Party. (Clear instruction should be given to the bank for all bank charges to be charged from the senders account and full Invoice amount to be credited to the beneficiary bank account)

5.0 VALIDITY & TERMINATION

5.1 The Agreement shall be valid for one year from the date of the same and can be renewed for further period through mutual consent in writing to be signed by both parties.

5.2 Either party can terminate the agreement by giving 3 months' notice in writing to the other. However, the same shall not be treated as cancelled until all the dues/accounts existing as on such date are settled by the concerned party.

6.0 CONFIDENTIALITY

6.1 Mutual trust and faith shall be the foundation of this association and any information procured by either party in course of the operation of this agreement shall be kept utmost confidential.

6.2 The second party shall keep all the contractual aspects like rates, offers, packages etc. utmost confidential and a breach of this shall render the contract null and void.

7.0 GOVERNING LAW & ARBITRATION

- 7.1** The operation of this agreement shall be governed in accordance with the U.A.E law as applied and interpreted in Dubai.
- 7.2** In the event of any dispute either party can give a notice to the other as to the point of dispute and the parties shall meet with 90 days from the date of such notice to amicably resolve the same through dialogues,
- 7.3** Failing which the aggrieved party for final verdict shall file the matter before the Dubai Courts.

AGREED AND ACCEPTED BY

For: City Rise Tourism LLC

P.O. Box 120481, Dubai, UAE

Signature/Stamp: -----

Name

Designation

Dated : -----

For: Oasis Traveller Pvt. Ltd.

Address:

Signature/Stamp : -----

Name

Designation

Dated: -----